

## Pool Closure FAQs:

- Where can I go to swim? (I have a paid membership)
  - Any other YMCA in or out of our association as we are part of nationwide.
- Where can I go to swim? (I have an insurance-paid membership)
  - Any YMCA of NWNC
- Where can I attend a water fitness class?
  - If you have a membership you can attend class at any of our other YMCAs in our Association with your membership.
  - If you are a potential member or from the senior center you can attend class at any of our other YMCAs in our Association but must adhere to our guest policy and fees.
- How can I find out where I can go swim and take class?
  - On our website and on our app
- Can I use the hot tub, steam room, or sauna?
  - Unfortunately, the entire area is closed for everyone's safety but you can go to another YMCA in our Association and use theirs
- Closure dates.
  - We anticipate being closed for up to 8 weeks but do not know for sure how long as there are many factors that could change this timeline
- What refurbishing's are happening?
  - At this time, we are working on getting the ceiling repainted and trying to finalize other items that we can do at this time.
- I signed up for swim lessons, what do I need to do?
  - Reach out to Lucia Colvin our Aquatics Director at 336-985-9622 ext 6634 or you can email her at [l.colvin@ymcanwnc.org](mailto:l.colvin@ymcanwnc.org) as she is handling all cancelations and reschedules.
- I swim for TYDE, where do I need to go?
  - Please reach out to Bob Jennings at the TYDE office at 336-721-2100 or email him at [coachbob@swimtyde.org](mailto:coachbob@swimtyde.org)
  - You can also go to the TYDE website [swimtyde.org](http://swimtyde.org) for more information
- Do I get a discount on my membership because I joined the Y for the pool?
  - Your membership also works at eh other YMCAs in our association.
- Who can I talk to if I have any other questions?
  - Lucia Colvin our Aquatics Director at 336-985-9622 ext 6634 or you can email her at [l.colvin@ymcanwnc.org](mailto:l.colvin@ymcanwnc.org)